

UNION SUPPORT OF ELL RIGHTS

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Needs:

- Students and educators not receiving full supports
- No clear path to resolve

Solution:

- Create a formalized process for reporting and resolution

CONCERNS FROM THE FIELD



1. Confidential submission of complaint to UFT
2. UFT review
3. Possible escalation
4. Resolution
or escalation to next level

UFT/NYCDOE ESCALATION PROTOCOL



ELL Complaint Form

This complaint form, for use by educators, parents and other concerned individuals, will ensure English language learners (ELLs) receive the services and supports they need to succeed. Tell us why you feel students are not receiving required educational services or parents' rights are not being respected, especially those required under Commissioner's Regulations Part 154. We also want to know if educators are receiving appropriate and sufficient professional development to help serve ELLs.

A UFT liaison will review this complaint form. You will receive a phone call or email to verify the information. The UFT liaison may also ask you to provide additional details about your complaint. The UFT liaison will then work with you to find a way to resolve the issue. **We will not share your name or any information with administrative, supervisory or managerial staff in the New York City Department of Education without your approval.**

Name *

First

Last

Are you a UFT member? *

- Yes
 No

Position or relationship to student (e.g. teacher, parent, paraprofessional) *

Non-DOE email *

Phone number *



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- Full programming of ENL minutes
- ENL program cancellation
- Certification
- Professional learning



MOST FREQUENT ISSUES